

November 25, 2002

Nancy Perron
Community Relations
Hennepin County Library
12601 Ridgedale Drive
Minnetonka, MN 55305

Nancy Perron:

For the record:

+On October 7th, you stated

...Please be assured that the appropriate staff is reviewing your suggestions and comments as your letters arrive. As always, I will provide you with any factual information you request.

+To date, I still have received no acknowledgment, much less substantive replies, to the 18 communications listed in my 9-17-02 letter to Charles Brown. In addition, there has been no response to these messages:

*Date	*Addressee	*Content
9-16-02	Periodicals Selection Librarian, CMS	Recommended sub to <u>Worldwide WAMM</u>
9-19-02	Periodicals Selection Librarian, CMS	Recommended sub to <u>The Sunflower</u>
10-11-02	Periodicals Selection Librarian, CMS	Recommended sub to <u>Minneapolis Liberator</u>
11-4-02	Periodicals Selection Librarian, CMS	Recommended sub to <u>Fight Back!</u>
11-7-02	Periodicals Selection Librarian, CMS	Recommended sub to <u>Mizna</u>

+On October 12th, I submitted detailed comments and further questions regarding issues addressed in your missive of October 7th: unanswered communications, contracted-out Web reference, discarded books, NoveList, and the HCL database/authority file. Your failure to respond leads to the unavoidable conclusion that your "as always" declaration was not serious.

With continuing dismay,


Sanford Bergman

4400 Morningside Road
Edina, MN 55411

cc: Mary Tambornino, Hennepin
County Board of Commissioners
Richard P. Johnson, Deputy
Hennepin County Administrator